



N.C. Department of Health and Human Services

# North Carolina's Mental Health, Developmental Disability, and Substance Abuse Services



## ***1915 Waivers***

- Section 1915(b)—statewide *managed* care for MH, SA, I/DD services under capitated Prepaid Inpatient Health Plans (PIHPs)
- Section 1915(c)--Long-term care services in community settings, limited number of recipients, requires "cost neutrality"



## **Medicaid Benefit Responsibilities**

- Hospital Emergency Department (ED)
- Outpatient Behavioral Health Services
- Inpatient Behavioral Health
- Innovations Waiver Services

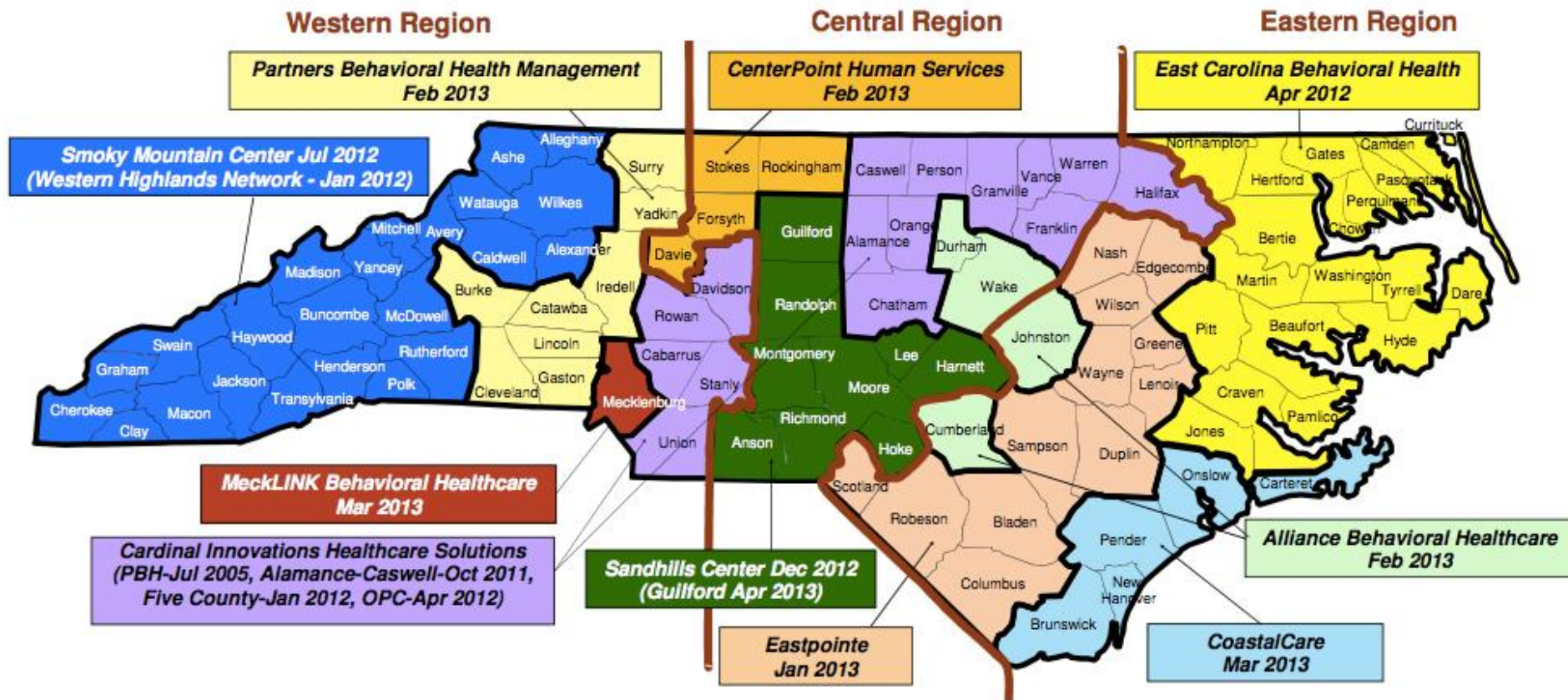
### **What isn't Covered:**

- Other Non-Psychiatric Medical Services
- Any Services for Ages 0-3
- All Medication (including psychiatric)
- Treatment of MH/SA by Primary Care



## N.C. Department of Health and Human Services

### Local Management Entity - Managed Care Organizations (LME-MCOs) and 1915 b/c Medicaid Waiver Implementation Dates



- Reflects LME-MCOs as of 10/1/13.
- Western Highlands Network operating under a management agreement 10/1/13, merger date 7/1/14.



## **Benefits of the Current System**

- Customer Support Call Center
- Medicaid Benefit Education
- Care Coordination
- Communication with Physical Healthcare
- Service Gap Analysis
- Community Resource Development and Partnerships
- Provider Quality Monitoring
- Alternative Payment Methods



# Implementation and Beyond

- Phase 1: Initial Implementation
- Phase 2: Quality Monitoring and Program Development
- Phase 3: ...



## Challenges in the Current System

- An *artificial* line drawn based on diagnosis and services
- Little accountability for minor MHSA
- Lack of support for primary prevention
- Different expectations for health outcomes
- Barrier to team-based whole-person care
- Silos in Utilization Review